

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	0	("calladjcenter").PN.	USPAT; USOCR	OR	OFF	2005/07/15 13:05
S2	0	("calladjcenter").PN.	USPAT; USOCR	OR	OFF	2005/07/15 13:05
S3	1529	call adj center	USPAT	OR	OFF	2005/07/15 13:06
S4	1915	S3 or (auto\$5 adj call adj distributor)	USPAT	OR	OFF	2005/07/15 13:09
S5	8	S4 and (force\$2 adj manage\$4 adj system)	USPAT	OR	OFF	2005/07/15 13:09
S6	8	S5 and auto\$5	USPAT	OR	OFF	2005/07/15 13:09
S7	4	S6 and queue\$	USPAT	OR	OFF	2005/07/15 14:59
S8	1529	call adj center	USPAT	OR	OFF	2005/07/15 14:59
S9	1915	S8 or (auto\$5 adj call adj distributor)	USPAT	OR	OFF	2005/07/15 14:59
S10	8	S9 and (force\$2 adj manage\$4 adj system)	USPAT	OR	OFF	2005/07/15 14:59
S11	8	S10 and auto\$5	USPAT	OR	OFF	2005/07/15 14:59
S12	4	S11 and queue\$	USPAT	OR	OFF	2005/07/15 14:59
S13	2	S12 and schedule	USPAT	OR	OFF	2005/07/15 15:00
S14	2	S12 and schedul\$3	USPAT	OR	OFF	2005/07/15 15:00
S15	27	S14 work adj management adj system	USPAT	OR	OFF	2005/07/15 15:00
S16	27	S14 or (work adj management adj system)	USPAT	OR	OFF	2005/07/15 15:00
S17	1529	call adj center	USPAT	OR	OFF	2005/07/15 15:01
S18	8	S17 and (forc\$3 adj manag\$5 adj system)	USPAT	OR	OFF	2005/07/15 15:01
S19	8	S17 and ((forc\$3 adj manag\$5 adj system) or (work\$3 adj forc\$3 adj manag\$5 adj system))	USPAT	OR	OFF	2005/07/15 15:38
S20	2	S19 and queue\$3 and schedul\$3	USPAT	OR	OFF	2005/07/15 15:57
S21	2	S19 and queue\$3 and schedul\$3 and forecast\$3	USPAT	OR	OFF	2005/07/18 09:05
S22	1	"5185780".pn.	USPAT	OR	OFF	2005/07/15 16:02
S23	192662	schedule or list	USPAT	OR	OFF	2005/07/18 09:19
S24	51945	S23 and (forecast or predict or estimate or calculate or project or anticipate or foretell or guess)	USPAT	OR	OFF	2005/07/18 09:15
S25	367	S24 and (call adj center)	USPAT	OR	OFF	2005/07/18 09:19
S26	454184	schedul\$3 or list\$3	USPAT	OR	OFF	2005/07/18 09:19

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S27	253215	S26 and (forecast\$3 or predict\$3 or estimat\$3 or calculat\$3 or project\$3 or anticipat\$3 or foretell\$3 or guess\$3)	USPAT	OR	OFF	2005/07/18 09:20
S28	693	S27 and (call adj center)	USPAT	OR	OFF	2005/07/18 09:20
S29	601	S28 and automat\$3	USPAT	OR	OFF	2005/07/18 09:21
S30	52	S28 and (automat\$3 near4 chang\$3)	USPAT	OR	OFF	2005/07/18 09:22
S31	21	S30 and @py<"2003"	USPAT	OR	OFF	2005/07/18 09:24
S32	10	S31 and "379"/\$.ccls.	USPAT	OR	OFF	2005/07/18 09:24
S33	1	S32 and (forc\$3 adj manag\$5)	USPAT	OR	ON	2005/07/18 10:12
S34	424	(softswitch) or (soft adj switch)	USPAT	OR	ON	2005/07/18 11:05
S35	137	forc\$3 adj manag\$5	USPAT	OR	ON	2005/07/18 11:05
S36	84	S35 and automat\$	USPAT	OR	ON	2005/07/18 11:06
S37	22	S36 and (call adj center)	USPAT	OR	ON	2005/07/18 11:07
S38	7194424	S37 @py<"2004"	USPAT	OR	ON	2005/07/18 11:06
S39	0	S37 and ADC	USPAT	OR	ON	2005/07/18 11:07
S40	16	S37 and ACD	USPAT	OR	ON	2005/07/19 15:40
S41	4	"6493446".pn. or "5903641".pn. or "6639982".pn. or "6842515".pn.	USPAT	OR	ON	2005/07/19 15:41
S42	5486	load adj balanc\$3	USPAT	OR	ON	2005/07/21 14:12
S43	0	"5848143".pn. and "5878130".pn. and "5546452".pn.	USPAT	OR	ON	2005/07/21 15:42
S44	3	"5848143".pn. or "5878130".pn. or "5546452".pn.	USPAT	OR	ON	2005/07/21 15:52
S45	1192049	network near\$ (call adj cent\$2)	USPAT	OR	ON	2005/07/21 16:03
S46	1114364	S45 and (agent near\$ skill\$)	USPAT	OR	ON	2005/07/21 16:04
S47	112799	S46 and reserv\$	USPAT	OR	ON	2005/07/21 16:05
S48	9608	S47 and idle	USPAT	OR	ON	2005/07/21 16:06
S49	1884	S48 and cancel\$	USPAT	OR	ON	2005/07/21 16:10
S50	0	S48 and 379/265.ccls.	USPAT	OR	ON	2005/07/21 16:10
S51	95	S48 and 379/265.\$.ccls.	USPAT	OR	ON	2005/07/21 16:33
S52	7	S51 and ((plural\$3 or multiple) adj (call adj cent\$2))	USPAT	OR	ON	2005/07/21 16:36
S53	88	(many or multiple or plural\$3) adj (call adj cent\$2)	USPAT	OR	ON	2005/07/21 16:36
S54	161	(many or multiple or plural\$3 or network) adj (call adj cent\$2)	USPAT	OR	ON	2005/07/21 16:39
S55	134	S54 and switch\$3 and server	USPAT	OR	ON	2005/07/21 16:42

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S56	83	plural\$3 adj ((contact or call) adj (center or centre))	USPAT	OR	ON	2005/07/21 16:43
S57	52	S56 and 379/265\$.ccls.	USPAT	OR	ON	2005/07/21 17:17
S58	5486	load adj balanc\$3	USPAT	OR	ON	2005/07/21 17:17
S59	6	S58 and (network adj skill\$3)	USPAT	OR	ON	2005/07/21 18:00
S60	129	379/265.12	USPAT	OR	ON	2005/07/21 18:02
S61	0	"L19" and 379/265.14	USPAT	OR	ON	2005/07/21 18:03
S62	38	379/265.14	USPAT	OR	ON	2005/07/21 18:03
S63	74	(379/265.12).CCLS.	USPAT; USOCR	OR	OFF	2005/07/21 18:03
S64	176	379/265.12,14.ccls.	USPAT	OR	ON	2005/07/21 18:04
S65	0	S64 and 365/266.04.ccls.	USPAT	OR	ON	2005/07/21 19:00
S66	1	"5276731".pn.	USPAT	OR	ON	2005/07/21 19:00
S67	0	"57445550".pn.	USPAT	OR	ON	2005/07/21 19:00
S68	1	"5745550".pn.	USPAT	OR	ON	2005/07/21 19:00
S69	1	"5848143".pn.	USPAT	OR	ON	2005/07/22 09:05
S70	1	"5878130".pn.	USPAT	OR	ON	2005/07/22 09:05
S71	1	"5546452".pn.	USPAT	OR	ON	2005/07/22 09:05
S72	3	S69 S70 S71	USPAT	OR	ON	2005/07/22 09:14
S73	48	379/266.04.ccls.	USPAT	OR	ON	2005/07/22 10:24
S74	4371	reserv\$6 near5 agent	USPAT	OR	ON	2005/07/22 09:54
S75	3	S74 and (plurality adj call adj cent\$2)	USPAT	OR	ON	2005/07/22 09:54
S76	22	S73 and (call adj cent\$2)	USPAT	OR	ON	2005/07/22 11:16
S77	2	"5276731".pn. or "5745550".pn.	USPAT	OR	ON	2005/07/22 13:26
S78	3424	agent near3 reserv\$5	USPAT	OR	ON	2005/07/22 13:26
S79	49	S78 and (call adj cent\$2)	USPAT	OR	ON	2005/07/22 13:28
S80	28	S79 and transfer	USPAT	OR	ON	2005/07/22 13:28
S81	38	S79 and (transfer\$3 or forward\$3)	USPAT	OR	ON	2005/07/22 14:40
S82	5	S81 and cancel	USPAT	OR	ON	2005/07/22 14:44
S83	5	S82 and reserv\$5	USPAT	OR	ON	2005/07/22 14:40
S84	249098	reserv\$5	USPAT	OR	ON	2005/07/22 15:05
S85	12270	S84 and cancel\$4	USPAT	OR	ON	2005/07/22 14:44
S86	119186	cancel\$4	USPAT	OR	ON	2005/07/22 14:45
S87	398	S85 and (S84 near3 S86)	USPAT	OR	ON	2005/07/22 14:45
S89	1782	call adj (center or centre)	USPAT	OR	ON	2005/07/22 14:46
S90	2	S87 and S89	USPAT	OR	ON	2005/07/22 14:48
S91	276	reserv\$5 adj agent	USPAT	OR	ON	2005/07/22 14:48

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S92	46	S91 and ((call adj center) or (ACD))	USPAT	OR	ON	2005/07/22 14:49
S93	37	S91 and (call adj center)	USPAT	OR	ON	2005/07/22 14:49
S94	27199	S84 and call	USPAT	OR	ON	2005/07/22 14:54
S95	89785	S84 and call\$	USPAT	OR	ON	2005/07/22 14:54
S96	8047	S95 and cancel\$4	USPAT	OR	ON	2005/07/22 14:55
S97	252	S96 and (load\$ adj balanc\$)	USPAT	OR	ON	2005/07/22 14:57
S98	10	S97 and (cancel\$4 near4 reserv\$)	USPAT	OR	ON	2005/07/22 14:57
S99	1011	agent adj reserv\$5	USPAT	OR	ON	2005/07/22 15:05
S100	3904	agent near4 reserv\$5	USPAT	OR	ON	2005/07/22 15:07
S101	9330	(call or contact or service) adj (center or centre)	USPAT	OR	ON	2005/07/22 15:08
S102	1962971	plural\$3 or multiple	USPAT	OR	ON	2005/07/22 15:09
S103	599	S102 near4 S101	USPAT	OR	ON	2005/07/22 15:09
S104	31	S103 and S100	USPAT	OR	ON	2005/07/22 15:29
S105	25	S104 and "379"/\$.ccls.	USPAT	OR	ON	2005/07/22 17:01
S106	1	"5450482".pn.	USPAT	OR	ON	2005/07/22 17:04
S107	83	network adj ACD	USPAT	OR	ON	2005/07/22 17:04
S108	83	S107 and (transfer\$3 or rout\$3 or forward\$3)	USPAT	OR	ON	2005/07/22 17:05
S109	25	plurality adj ACD	USPAT	OR	ON	2005/07/22 17:06
S110	12	S109 and S108	USPAT	OR	ON	2005/07/22 17:06
S111	12	S110 and S107	USPAT	OR	ON	2005/07/22 17:06